

Triple Impact Learning from PPC

PPC knows from experience that your managers are always looking for further guidance and support in the workplace.

PPC also knows that it can be difficult to release busy managers for lengthy training sessions.

To overcome these obvious time constraints, we are offering a series of **90 minute, intensive, innovative, inspiring and highly interactive training modules.**

Select an area of focus from the themes below that will enhance and develop the skills of your managers. These managers will be able to attend all three modules under that theme in this one day - or, if you have large numbers to train you may prefer to choose one module, which is then repeated for the three different groups.

Our research shows that managers can lack confidence in dealing with these often sensitive issues. We can help you overcome this problem. Our trainers have been chosen by PPC for their knowledge and expertise in these specific subject areas. They can competently present any topic within their theme, and could even be used by the delegates as an 'expert resource' to review working practice or case studies.

Choose from:

Theme One Bullying, Discrimination and Grievance in the Workplace Chris Hickey

- Managing Bullying and Harassment
- Diversity and Discrimination in the Workplace
- Investigating Grievance and Disciplinary issues

Chris brings his extensive experience to bear in a highly interactive and stimulating day. Managers can consider these sensitive and time-consuming issues and discuss ways of responding to, and managing them decisively.

Theme Two Organisational Stress Management Tony Fusco

- Legislation and HSE Standards
- Stress – Management Responsibilities
- Personal coaching for Stress

An incisive and insightful series of sessions led by an engaging and dynamic psychologist. Tony takes managers through the main topic areas, clearly signposting key action points and suggesting strategies. The 'masterclass' format encourages discussion and engagement, and enables managers to lead to real change.

Theme Three Workplace Relationships John Mervyn-Smith

- Building Resilience in People and Organisations
- Courageous Conversations
- Supporting Staff in a Crisis

John is a highly engaging and experienced member of our team who has developed a unique approach to clarity of communications in the workplace. His personal and developmental approach will help managers tackle tense or sensitive communications with greater flair and confidence, and to support staff through the most challenging situations.

To book

Please speak to your PPC Account Manager or call Carly Stevenson on 01865 397451 or email carly.stevenson@ppcworldwide.com



Helping you solve life's challenges



positive people company